

DNS PRIVACY POLICY

Version 0.1 - Draft for legal review - Last updated 10 July 2026

1. CONTROLLER AND CONTACTS

MURINEDDU CAPITAL DI PAULO MURINEDDU, operating as LakeNetworks and providing the LakeDNS service, is the data controller for personal data processed in connection with LakeDNS.

Registered office: Via Gambella 4, 07037 Sorso (SS), Italy. VAT no. IT02786130902; fiscal code MRNPLA00B14I452I.

For privacy requests, contact info@lakenetworks.it. The Data Protection Officer contact is Paulo Murineddu at dpo@lakenetworks.it.

2. SCOPE OF THIS POLICY

This Policy explains how we process personal data when you create or use a LakeDNS account, manage DNS zones, contact support, receive notifications, or otherwise interact with the DNS management service. It supplements the LakeNetworks Privacy Policy and is tailored to the operational characteristics of DNS.

3. DATA WE MAY PROCESS

Depending on how you use the Service, we may process account and contact data such as email address, name, company details, authentication and account-recovery information, and communications with us. We may also process technical and security data, including IP addresses, request timestamps, browser or device information, system and audit logs, nameserver status, and abuse or security signals.

We process DNS configuration data that you submit, such as domain names, zone records, nameserver settings, DNSSEC information, secondary DNS configuration, and monitoring targets. DNS configuration is not necessarily personal data, but it may contain personal data if you include it. Do not place personal or confidential data in DNS records.

4. PURPOSES AND LEGAL BASES

We process data to provide, secure, maintain, and improve the Service; authenticate users; manage DNS zones and related features; provide support; send service and security notices; prevent abuse, fraud, and attacks; comply with legal obligations; and establish, exercise, or defend legal claims.

The legal bases are performance of a contract or steps requested before entering a contract, our legitimate interests in secure and reliable service operation, compliance with legal obligations, and consent where consent is required by law. You may withdraw consent at any time without affecting earlier processing based on consent.

5. PUBLIC DNS DATA

Published DNS data is designed to be publicly queried and distributed. Domain names, record values, nameserver information, and DNSSEC material may be visible to resolvers, caches, network operators, researchers, and other third parties worldwide. We cannot control copies, caches, or subsequent use of publicly resolvable DNS data by third parties.

DNS queries and related network traffic may traverse networks outside the European Economic Area because of the nature of the Internet. We do not use DNS records as a channel for collecting special-category personal data, and you should not use them that way.

6. RECIPIENTS AND TRANSFERS

Personal data may be accessed by authorised personnel and by service providers that support hosting, DNS infrastructure, monitoring, security, email delivery, customer support, payment, professional advice, and legal compliance. These parties process data only as needed for their role and under appropriate contractual or legal safeguards.

We may disclose data to competent public authorities, courts, or other parties where required by law or necessary to protect rights, users, or the Service. Where a transfer outside the EEA is necessary, we use a lawful transfer mechanism and appropriate safeguards where required.

7. RETENTION AND SECURITY

We retain personal data only for as long as necessary for the purposes described here, including account administration, security, dispute resolution, and legal or accounting obligations. Retention periods vary according to the category of data and applicable law. When data is no longer required, we delete or anonymise it where feasible.

We apply technical and organisational measures intended to protect data. No Internet or DNS service can be guaranteed completely secure; you are responsible for protecting your credentials and for not placing secrets or personal data in public DNS records.

8. YOUR RIGHTS

Subject to applicable law, you may request access to, rectification, erasure, restriction, portability, or objection to processing of your personal data. You may also lodge a complaint with the competent data protection authority. To exercise your rights, contact dpo@lakenetworks.it and describe your request clearly.

9. CHANGES TO THIS POLICY

We may update this Policy when the Service, law, or our processing practices change. We will publish the revised version with a new effective date and, where appropriate, provide additional notice of material changes.